

BOOKING GUIDE





HOW TO APPLY

Read the brochure and Booking Guide carefully and select the destination, the programme and the starting date when you wish to attend one of Linguaviva's schools.

We suggest to book at least 4 weeks in advance.

There are two ways to enroll at our Schools.

- You can apply through an **authorized Linguaviva Agent**. You will receive professional advice on the destination, course and accommodation best suited to your needs as well as support in completing all the formalities, payment and travelling arrangements.
- You can apply **directly**, through Linguaviva **web site** (www.linguavivagroup.com) where you will find all information on locations, schools, courses and services offered by our Schools. You may assess your Italian knowledge through our on-line Italian level test. You may enroll on a course using our on-line application form. Alternatively, you may send the Application Form enclosed in this Booking Guide to the Admission Office of the selected school.

HOW TO FILL IN THE APPLICATION FORM

If you decide to use the *Application Form* in this Booking Guide, please send it to the Admission Office stating: Personal details, School location, Course type, Accommodation option (please remember to give your credit card details as guarantee for the accommodation reservation), Transfer service if requested.

WHERE TO SEND YOUR APPLICATION FORM

For enrolments at LINGUAVIVA in **FLORENCE** Your application should be sent to:

Linguaviva - Florence

Admission Office Via Fiume 17 50123 FIRENZE - Italia Tel (+39) 055 294359 - (+39) 055 280016 E-mail: admissions@linguaviva.it For enrolments at LINGUADUE in **MILAN** Your application should be sent to:

Linguadue - Milan Admission Office Via Valenza 5 20144 MILANO - Italia Tel (+ 39) 02 2951 9972 E-mail: admissions@linguadue.com

PAYMENT

Please refer to our *Terms and Conditions* of this Booking Guide. In order to confirm your course, along with the application form, we need to receive the payment of the **registration fee** of **80 Euro + deposit** of **20%** for **Linguaviva in Florence** and **Linguadue in Milan** of the global tuition fee.

If you book less than 2 weeks before the course starting date you should pay the full tuition fee.

If you need the Certificate of enrolment to apply for a Student Visa the tuition fee must be paid in full for the entire period of study.

The course must be paid in full at least 2 weeks before the beginning of your course. In case of bank transfers proof of payment should be sent to school via fax or e-mail.

CONFIRMATION OF BOOKING

Upon receipt of your application form and payment, the Admission Office will immediately send you the Course confirmation.

- If you need to apply for a study Visa the School will send you also a certificate of enrolment as soon as the amount due as tuition fee is paid in full.
- On request we can send you the original certificate of enrolment by express courier DHL at an extra charge.
- 2-3 weeks before course starting date you will receive an accommodation confirmation with a description of the room or apartment reserved for you.
- If you have required a transfer service the school will confirm it upon receipt of complete transfer details.

www.linguavivagroup.com



Via Fiume 17 - 50123 FIRENZE - Italia Tel. (+39) 055 294 359 / 055 280 016 E-mail: admissions@linguaviva.it - www.linguavivagroup.com

FEES 2024

FLORENCE

COURSES	Duration	Lessons 1 Lesson = 45 min	TUITION FEES	Starting Dates 2024	INCLUDED in the tuition fees
Standard 20 lessons per week	2 weeks 3 weeks 4 weeks additional wee	40 60 80 ek up to 11 weeks	€ 430 € 645 € 860 € 215	We suggest all students to begin on one of the following dates; however non-Beginner students only for language	 Lessons Accommodation placementservice Full orientation upon arrival Placement test
Long Term Standard 20 lessons per week	24 weeks	ek from 12 to 23 w.	 € 2.280 € 190 € 4.200 € 175 	coursesmay start any Monday 8 th January 5 th February 4 th March	Academic counselling for Italian Universities, Career Schools
Intensive 30 lessons per week	2 weeks 3 weeks 4 weeks addition 2 weeks	60 90 120 onal week 60	€ 660 € 990 € 1.320 € 330 € 1.530	2 nd April 29 th April 27 th May 1 st July	and Vocational Programmes • Certificates • Linguaviva's examination fee
Super Intensive 30 lessons per week (20 in group + 10 lessons per week)	3 weeks 4 weeks	90 120 onal week	€ 1.000 € 2.300 € 3.060 € 765	29 th July 26 th August 23 rd September	NOT INCLUDED in the tuition fees • Textbooks • Accommodation (see below)
Italian + Arts20 + 8 lessons per week• Interior Design • Fashion• Photography • Painting/Drawing	Min. 4 weeks	80 + 32	€ 1.760	21 st October 18 th November	 Airport transfers Bank charges Insurance Social activities
Italian + Cooking 20 + 8 lessons per week	2 weeks 3 weeks 4 weeks	40 + 16 60 + 24 80 + 32	€ 990 € 1.490 € 1.980	Any Monday Cooking coursesare suspended from 5 th to 28 th of August	Italian Public Holidays 2024 Lessons will not take place on the following days:
One-to-One Online one-to-one	Min. 1 week	20 30 40	€ 1.100 € 1.650 € 2.200	Any Monday	1 st April 25 th April 1 st May
Cultural Programme for Seniors	2 weeks	40 + activities	€ 1.100 ^(a)	13 rd May 9 th September	15 th August 1 st November
Foundation Programme for Medicine and Veterinary in Italian	28 weeks	870	€ 8.500 ^(b)	From 4 th Sept.2023 to 29 th March 2024	Language courses are suspended from 23 rd December 2024 to 6 th January 2025
Short Preparatory Course for Medicine and Veterinary in Italian	11 weeks	300	€ 3.900 ^(b)	From 15 th Jan. to 29 th March	

(a) Including Italian lessons and special activity programme. (b) Teaching material included. **Registration fee:** € 80, payable for all courses with the first registration, valid for 12 months and for all Linguaviva Schools. **Deposit: 20%** of full tuition fees. **Transfer service:** from **Florence airport** to the accommodation € 60.

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ACCOMMODATION	FEES (Prices	per persor	ı)	
		Single Room	Twin Room	In order to reserve an accommodation the school requires the student's credit
Homestay Half Board	2 weeks 3 weeks 4 weeks	€ 660 € 990 € 1.320	€ 520 € 780 € 1.040	card details as guarantee for the accommodation. Booking. Accommodation is booked from the Sunday before your course starts to the Saturday after it ends. If you have difficulty arranging flights on these days we will helpyou in making alternative accommodation arrangements.
Homestay Bed & Breakfast	2 weeks 3 weeks 4 weeks	€ 420 € 630 € 840	€ 340 € 510 € 680	Minors. Can be only booked in homestay accommodation with half board. Twin Rooms. We guarantee twin room for two people coming together for the sameperiod and the price is per person. Location. The accommodation is located both in the centre or in residential areas surrounding the centre at a maximum distance of 15 minutes by bus from the
Shared Flat (self catering) Min. age 18	2 weeks 3 weeks 4 weeks	€ 400 € 600 € 800	€ 320 € 480 € 640	school. For information concerning payments, deposits and cancellations please seethe Terms and Conditions .



Via Valenza 5 - 20144 MILANO - Italia Tel. (+39) 02 2951 9972 E-mail: admissions@linguadue.com - www.linguavivagroup.com

FEES 2024		MI	LAN		
COURSES	Duration	Lessons 1 Lesson = 45 min	TUITION FEES	Starting Dates 2024	INCLUDED in the tuition fees
Standard 20 lessons per week	2 weeks 3 weeks 4 weeks additional wee	40 60 80 sk up to 11 weeks	€ 430 € 645 € 860 € 215	We suggest all students to begin on one of the following dates; however non-Beginner students only	 Lessons Accommodation placementservice Full orientation upon arrival Placement test
Long Term Standard 20 lessons per week	24 weeks	k from 12 to 23 w.	 € 2.280 € 190 € 4.200 € 175 	for language courses may start any Monday 8 th January 5 th February 4 th March	Academic counselling for Italian Universities, Career Schools and Vocational Programmes
Intensive 30 lessons per week	2 weeks 3 weeks 4 weeks additio	60 90 120 onal week	€ 660 € 990 € 1.320 € 330	2 nd April 29 th April 27 th May 1 st July	Certificates Linguaviva's examination fee NOT INCLUDED
Super Intensive 30 lessons per week (20 in group + 10 lessons per week)	2 weeks 3 weeks 4 weeks addition	60 90 120 onal week	€ 1.530 € 2.300 € 3.060 € 765	29 th July 26 th August 23 rd September 21 st October	in the tuition fees • Textbooks • Accommodation (see below) • Airport transfers
Twice-a-week evening course (b)	8 weeks	32	€ 350	18 th November	 Bank charges Insurance Social activities
One-to-One Online one-to-one		20 30 40	€ 1.100 € 1.650 € 2.200	Any Monday	Italian Public Holidays 2024 Lessons will not take
One-to-One Preparation for PLIDA Exam		10	€ 550	Any Monday	place on the following days: 1 st April
PREPARATORY COURSES FOR	UNIVERS	ITY			25 th April
Foundation Programme for Architecture, Engineering and Design, in Italian	28 weeks	870	€ 8.500 ^(a)	From 8 th Jan to 19 th Jul	1 st May 15 th August 1 st November
Short Preparatory Course for Architecture, Engineering and Design in Italian	6 weeks	180	€ 2.600 ^(a)	From 10 th June to 19 th Jul	Language courses are suspended from 23 rd December
Short Preparatory Course for Architecture in English	6 weeks	180	€ 2.600 ^(a)	From 10 th June to 19 th Jul	2024 to 6 th January 2025
Online Preparatory Course for Architecture and Engineering (in English)	15 weeks	180	€ 2.600 ^(a)	From 19 th Feb to 31 st May	
Online Preparatory Course for Medicine in English (IMAT)	15 weeks	180	€ 2.600 ^(a)	From 19 th Feb to 31 st May	

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(a) Teaching material included (b) Course suspended in July and August **Registration fee:** € 80, payable for all courses with the first registration, valid for 12 months and for all Linguaviva Schools. Deposit: 20% of full tuition fees.

Transfer service from the airports to the accommodation: Milano Malpensa € 130, Orio al Serio (Bergamo) € 140, Milano Linate € 85.

ACCOMMODATION	FEES (P	rices per pers	on)	
		Single Room	Twin Room	In order to reserve an accommodation the school requires the student's
Homostov	2 weeks	€ 660	€ 520	credit carddetails as guarantee for the accommodation. Booking. Accommodation is booked from the Sunday before your course
Homestay Half Board	3 weeks	€ 990	€ 780	starts to the Saturday after it ends. If you have difficulty arranging flights on
	4 weeks	€ 1.320	€ 1.040	these days we will help you in making alternative accommodation arrangements.
Hemeetev	2 weeks	€ 430	€ 340	Minors can be only booked in homestay accommodation with half board Twin room accommodation can be arranged on request for students travelling
Homestay Bed & Breakfast	3 weeks	€ 645	€ 510	together.
	4 weeks	€ 860	€ 680	Location. The accommodation is located in various residential areas of the cityat a maximum distance of 30 minutes by public transports from the
Shared Flat (self catering)	2 weeks	€ 420	€ 330	school.
Min. age 18	3 weeks	€ 630	€ 495	For information concerning payments, deposits and cancellationsplease see the
	4 weeks	€ 840	€ 660	Terms and Conditions.



TERMS AND CONDITIONS **FLORENCE - MILAN**

ENROLMENT

The student fills in the Application Form and sends it to the chosen school along with • registration fee of \in 80

deposit of 20% of the global tuition fee.

For enrolments of more than one month the student must pay a deposit corresponding to the global tuition fee.

Students reserving courses less than 2 weeks before course starting date should send the full payment with their registration.

In the case of bank transfers, proof of payment should be sent to the school. Enrolment shall be considered valid upon receipt of a written confirmation by the school. In order to reserve an accommodation the school requires the student's credit card details as guarantee for the accommodation.

HOW TO PAY

The balance of the global tuition fee must be paid in full 2 weeks before course starting date. Following methods of payment for both deposit and balance are possible:

- · International Bank Cheque
- Credit card (Mastercard and Visa) Bank transfer to:

For enrolments at LINGUAVIVA Florence Banca Intesa San Paolo Via Nazionale 93/95, 50123 FLORENCE Account name: LINGUAVIVA srl Account number: 10000000803 IBAN: IT 27 P030 6902 9041 0000 0000 803 Swift: BCIT IT MM

For enrolments at LINGUADUE Milan Intesa San Paolo Spa, Agenzia 2109 Corso Buenos Aires 92, 20124 MILAN Account name: LINGUAVIVA srl Account number: 1000 / 00014204 IBAN: IT 37 T030 6909 4651 0000 0014 204 Swift: BCIT IT MM

In case of bank transfers please indicate for whom the payment is being made by stating clearly the student's name and the starting date of the course. Payment must be received in full. Students are liable for all bank charges and will be billed for such charges on first day if necessary.

HOURS OF CLASSES

Each academic hour / lesson is of 45 minutes

ACCOMMODATION

The school acts as intermediary between students and owners/families.

Credit card

When reserving an accommodation through the school, students will be asked to give the credit card details as guarantee for the reservation. Once the student has received the accommodation details, the School is authorized to charge € 100 for homestay or shared flats

only in the event of:

- change of booking, if communicated less than 2 weeks prior to the arrival date cancellation of accommodation, if communicated less than 2 weeks prior
- to the arrival date

non arrival or no show in the reserved accommodation

In case of Visa refusal no cancellation fees are due for the reserved accommodation.

Accommodation Payment

Accommodation fees are to be paid by the student in cash directly to the owner upon arrival and at the start of each successive course for long-term stays

Accommodation fees can be paid in full and in advance also through an authorized Linguaviva educational agency.

Damages caution

Upon arrival students must pay in cash directly to the landlord or homestay family a damages caution of \in 100 for homestay and shared flat. This caution will be refunded at the end of the stay if no damage is caused in the accommodation reserved for the students.

Independent flat

Independent apartments are managed by selected estate agencies specialized in offering housing services to international students. On request the school will be happy to provide all the details to contact the real estate agency. Students or Educational agencies should make the reservations directly with the real estate agency.

Leaving earlier or changing accommodation

Students who wish to leave their accommodation before the end of the reserved period must give the owner 2 weeks notice.

In case students leave immediately, they have to pay 2 weeks rent.

MINIMUM AGE

The minimum age to be a student at Linguaviva in Florence is 16. The minimum age to be a student at Linguadue in Milan is 18.

UNDER 18S

Minors are hosted in homestay accommodation with half board. Parents or guardians of under 18s must send the school a completed "parental consent form" before the student arrives in the school and must abide by the curfew set by the school and homestay provider. Please note that normally 16/17 year old students are not supervised except in lessons and during social activities organized by the school.

COURSE CANCELLATIONS

Cancellations must be communicated in writing.

Before the beginning of the course

Registration fee and deposit of the global tuition fee are not refundable.

After the beginning of the course If a cancellation is made after the course has started the school will retain the entire tuition fee,

even if the period of study is more than one month. If the course is longer than 4 weeks students may apply for a credit for the unused part of the course. A voucher will be issued for the unattended period and will be valid for 12 months after the date of issue. If the student decides not to attend classes or to shorten the course, he/she is not entitled to any refund.

Deposits, fees and course credits are not transferable to another person.

COURSE CHANGES

If the request to change type of course is made less than 15 days before the course begins, students will be given a credit for the tuition fees for the new course or period chosen. It is not possible to make changes after the course has begun. On no account paid tuition fees can be transferred to individual classes

PARTICIPANTS

A minimum of 6 students is required for all courses. For general language courses the maximum group size is 14 participants. In the event of insufficient applications for a course, the school reserves the right to offer an alternative course of equal value.

STUDENT VISA

In order to receive a study visa students must be enrolled in a course of at least 20 lessons per week. According to the Italian law the global tuition fee must be pre-paid in full for the entire period of study.

If students wish to have the original certificate of enrolment sent by express courier DHL this cost is to be paid by the student.

Students who do not get the visa to enter Italy must notify the school in writing before the course starting date showing proof of rejection from the Italian Embassy. In this case they are entitled to a complete refund less the Registration Fee of \in 80 + administrative expenses. Once the student has arrived in Italy and intends to shorten the period of stay by cancelling a course that has already begun, the school will retain the global tuition fee for the period of study for which the certificate of enrolment was issued.

TRANSFER SERVICE

All information concerning airport of arrival, flight details and arrival time should be communicated to the school with the enrolment or at the latest 2 weeks before arrival date. The school will send the confirmation and any relevant information concerning the airport transfer service.

PUBLIC HOLIDAYS

No lessons will take place on public holidays as indicated on the Fees sheet. No refund will be offered or extra lessons held for these days.

PERSONAL DATA

The student authorizes the school Linguaviva/Linguadue to use his/her personal data in accordance with the European privacy law (UE 679/2016) which foresees also that this information will be kept in secure archival form. We collect or store personal information in the context of managing bookings and directly related products. The student authorizes Linguaviva/ Linguadue also to send, periodically, information and promotional material about the school and the courses offered. The student may request at any moment that all this information is deleted.

USE OF PHOTOS AND COMMENTS

Permission is given for the use of student comments or testimonials and photographs/images of students in the official promotional material for Linguaviva by the student or their parents or legal guardian with acceptance of these terms and conditions.

QUERIES AND COMPLAINTS

Students should bring any problems to the school attention immediately in order to receive all the assistance and help needed to resolve any issues arising during the stay at school. We do not accept retrospective complaints or gueries

SPECIAL LEARNING NEEDS AND PHYSICAL DISABILITY

Please consult the school well in advance if you have special learning needs. Our schools are not accessible for wheelchair users or those who have difficulties using stairs. Generally all the courses are not suitable for those with complete visual or hearing impairment. CONDUCT

Students are expected to observe a behaviour based on mostly accepted standards of courtesy and consideration for others. In a multi-national environment it is vital to respect cultural, racial and religious differences.

RESPONSIBILITY

The school is not liable for any loss of property on the premises.

Linguaviva is not liable for loss of tuition or other services due to factors outside our control (force majeur). Refunds will not be made under these circumstances

INSURANCE

Students are advised to take out medical and personal insurance before leaving their home country and to insure themselves against loss of fees through non-arrival, absence for any reason, or unforeseen termination of their courses.



PERSONAL DETAIL	S					
Family Name			First Name			□ M □ F
Date and place of birth						
Home address						
Private Tel.		Office Tel.			Fax	
E-mail			Nationality	/		
Mother tongue			Profession	1		
Name of emergency contact	ot					
Tel.		E-mail			Fax	
LOCATION						
Please state the location of	the school you wish to atte	end:				
COURSE OPTION						
Please state the Course/s	you wish to attend:*					Payment details
		Starting date	•	N° of weeks	Tuition Fee	
		Starting date	;	N° of weeks	Tuition Fee	
		Starting date)	N° of weeks	Tuition Fee	
		Starting date	;	N° of weeks	Tuition Fee	
					Total Tuition Fees	
* For Arts Programme pleas	se state one of the following	g courses:			Deposit	
Interior Design, Fashion,					Registration Fee	€80
* For One-to-One courses	please state the number of	lessons per week.		Tota	I payment enclosed	
Knowledge of Italian Beginner (A1) How did you hear about	□ Elementary (A2) the school?	□ Intermedia	ate (B1)	□ Advanced (B2) □ Prot	ficient (C1)
TRANSFER SERVIC	E					
Please check your arrival lo	ocation, prices are one way	per person:				
FLORENCE □ Florence Please fill in the section be	ce airport € 60 elow:			MILAN	 □ Malpensa airpor □ Orio al Serio airp □ Linate airport 	
Arrival	time	flight N°	Airline	fro	m	
Departure				to		

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Board & Breakfast le room room (*) o applicants travelling to esses, allergies, dietary accommodation □ Eurocard/Mas he amount of € 100 as s	ee check your choice of accommodation: Shared flat ogether r problems, if you take any medicine regularly and if you prefer not to have
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Credit C	Cardholder's Signature
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lata in accordance with th	the current law (UE 679/2016) which foresees keeping this information in archival form.
and Conditions.	
Signatu	ire (of the parents for minors)
19.95	
TION FORM	
ENCE	For enrolments at LINGUADUE in MILAN Your application should be sent to:
	Linguadue - Milan Admission Office
	Via Valenza 5
0016	20144 MILANO - Italia
1010	Tel (+ 39) 02 2951 9972
	Signatu TION FORM ENCE

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